

the wellhouse news



SUMMER
2026

WELCOME TO YOUR SUMMER 2026 NEWSLETTER

IN THIS EDITION:
Chairs Welcome
Update from the Director
Housing
Community
Estates
Other Info
Committee update
Maintenance update
Health & Safety
Income Advice



wellhouse
Housing Association

Keep up to date with
what's happening in your community.

Chairperson Welcome



Welcome to the Summer edition of our newsletter. Now that the schools are out for summer, I hope you are finding the pace of life a bit slower. If you are looking for ways to keep the young ones entertained, please visit [Easthall Park Residents Association Facebook page](#) for details of fun packed events taking place both at the Hub and the Glenburn Centre.

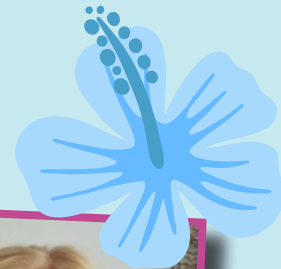
Work at the Association continues with the Committee still meeting to discuss the business at Wellhouse. I hope you enjoy the feature on understanding exactly what we do. If joining the Committee is not for you, you will find details in this edition about our next Customer Opinion Panel meeting. This is an opportunity for you to tell us what works and what else you would like to see in the area.

We are continuing to develop our proposals for new house building on the former Chapel site on Wellhouse Crescent which is currently owned by the archdiocese. We are hoping to own this by the end of the financial year. Read more about this inside.

I wish you all a pleasant summer break and hope it leaves you feeling refreshed and recharged and I look forward to meeting as many members as possible at our AGM which as usual will be held in September 2026 at the Hub.

Maureen Morris

Chair



Directors Update

Well done Wellhouse for well and truly embracing world cup fever. Even though our dreams are over, the colours have brightened up the estate no end. That along with the beautiful garden displays have lived out our vision of "Wellhouse – The place to be"

We have been busy working through our action plan from the November tenant satisfaction survey. I'm sure you will be delighted to hear our proposals to

reduce electricity costs through energy efficiency measures which you can read more about inside.

We continue at quite a pace to catch up with our kitchen and bathroom replacement programme. Our aim is to complete these works by 2027/28 so thank you for your patience.

Remember our staff team is here to help you in any way possible, so please do not hesitate to get in touch.



Diane Hendry

Diane Hendry,
Director



Councillor Daly at Wellhouse



We are delighted that Councillor John Daly has asked to come to Wellhouse to meet face to face with the residents. He will be available in the Hub on **Monday 3rd August at 11:00am**. If you would like to book a specific appointment with him then you should call 0141 287 4108. Alternately, you can just walk in, but you may have to wait to be seen. If you are having problems with issues such as rats, cleansing or maintenance of council spaces then this is for you. Wellhouse will continue to support you in these issues.

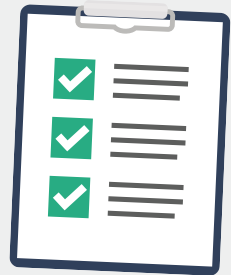
Development

We are excited to share with you that our plans are progressing with a view to building new homes on the archdiocese site on Wellhouse Crescent, hopefully during 27/28. We will have full tenant consultation when we receive planning consent. In the meantime, our aim is to construct 46 one and two bedroom high energy efficient flats. Our architect design gives an idea of the proposed site layout.



Housing Management

5 Apartment Townhouse Project



We recently launched our 5 Apartment Townhouse Project to better understand what matters most to residents living in our five-apartment townhouses. The aim of the project is to identify the challenges tenants face and explore what improvements the Association can make to help.

As part of this work, Association staff carried out a door-to-door survey with 25 tenants taking part. Residents were asked to identify their top three internal and external priorities for their homes and surrounding areas.

The key issues raised included:

Internal priorities

- Additional WC facilities
- New kitchens and bathrooms
- More storage space

External priorities

- Use of the spare land at the back of Torran
- Improvements to back gardens
- Rat infestations

While there are some suggestions that are currently not possible, we are committed to listening to residents and taking action where possible. A working group has been established to discuss the issues in more detail with residents, provide information on what can be done, and work with partners at Glasgow City Council on matters that require their involvement.

We are pleased to report that the first meeting between residents and the Association's Housing Officers has already taken place. The feedback received is now being considered, and decisions on the next steps will be made shortly. We will keep tenants informed by providing an action plan soon.

Housing Management

Energy Advisor - Need Help With Your Energy Bills?

We are pleased to announce that we now have an in-house Energy Advice Service available to support our tenants.

If you're worried about rising energy costs or need help managing your gas and electricity account, Stephen is here to help.

- Understanding your gas and electricity bills
- Checking your current tariff before the Energy Price Cap rise in July
- Switching suppliers or finding better deals
- Changing tariff, supplier or address details
- Setting up payment plans to help manage energy debt
- Advice on reducing energy use and saving money
- Applying for Fuel Bank Vouchers

Contact Stephen directly on -
07713 654272

Get free advice and support to help you manage your energy costs.



Legislation

Important changes to Scottish housing law will come into effect in 2026 and may affect your tenancy. You do not need to take any action, but we want to keep you informed and let you know where to get support if needed.

Domestic abuse and tenancy rights from 1 August 2026

New legislation will give social landlords additional powers to help victim-survivors of domestic abuse remain safely in their home where appropriate. In certain circumstances, we may apply to the court to end the tenancy rights of a tenant who has behaved abusively and transfer the tenancy to the victim-survivor.

Our Domestic Abuse Policy will be updated to reflect these changes. If you are affected by domestic abuse, please contact us for confidential support and advice. If there is an immediate risk of harm, contact the police or emergency services.

Further changes coming into force on 1st August 2026

Succession rights: The period someone must have lived in a property before they can succeed to a Scottish Secure Tenancy after a tenant's death will reduce from 12 months to 6 months.

Rent increase notices: We will be able to issue rent increase notices by email.

Keeping pets: Tenants are required to seek written permission to keep a pet, and we will not unreasonably refuse and will respond within one month.

Damp & Mould Repairs - from 6th October 2026

Legislation will introduce clear timescales for landlords to investigate reports of damp and mould, provide written updates, and begin any required repair works.

Our policy will be updated to reflect these changes.

Please continue to make reports of dampness and mould to the office.

If you have any questions, please contact our office.



Community

Customer Opinion Panel (COP) – Have Your Say!

Our next meeting will be held at the Hub on Friday 7th August at 11am.

Our new Energy Advisor, Stephen Riddle, will be in attendance to provide more information on what he can do for you in relation to your fuel bills, best deals etc.

Want to get involved?

Our Customer Opinion Panel is a great opportunity to share your views, raise any concerns, and hear from guest speakers.

If you'd like to join the panel or attend the next meeting, just send a quick email to info@wellhouseha.org.uk — we'd love to have you there!

Good Neighbour Award

We are delighted to announce the latest recipient of our **Good Neighbour Award**.

Congratulations to Samantha Sinclair!

Samantha was nominated by a neighbour who wanted to recognise her kindness, compassion and unwavering support. They shared:

"Samantha has been kind, understanding and helpful throughout a difficult time. She has always been there to listen and has shown nothing but kindness without judgement. We've built a strong bond, and I'm so grateful for everything she's done. I'd like to nominate her for this award."

Thank you, Samantha, for making such a positive difference in your community. Your kindness and generosity are truly appreciated, and this award is thoroughly deserved.



Know someone who deserves recognition?

We're now accepting nominations for our next **Good Neighbour Award**!

Call us on 0141 781 1884, email info@wellhouseha.org.uk or pop into the office for a chat — we'd love to hear about the amazing people who help make Wellhouse such a great place to live.

Community

Planters Update

The Association have taken over the responsibility of maintaining the Planters in the Wellhouse area. Some of the planters have been moved to new locations and now display Wellhouse Housing Association signs on them. The Estate Wardens will continue working through replanting and relocating them over time. Two planters have been positioned at the top of Wellhouse Crescent.



Community support is still needed to help keep the planters looking their best. If you would like to help care for a planter by keeping it tidy, removing weeds, and reporting any litter or graffiti, please contact us at info@wellhouseha.org.uk or call 0141 781 1884.

Litter Pick

We are delighted to report that, on 23 June, Wellhouse staff were joined by pupils from Aultmore Park Primary School for a community litter pick.

We were also pleased to have the support of local tenants, Easthall Park Residents Association, and Sandy Johnstone from Glasgow City Council.

Everyone did an amazing job helping to keep the Wellhouse area clean and litter-free, especially the children, who worked incredibly hard. We look forward to working with the school again after the summer holidays.

You can help keep our community looking it's best by placing your litter in the bins provided.

Thank you for your support!





World Cup Celebrations – Scotland!

Although Scotland's World Cup journey came to an end earlier than we had hoped, it was fantastic to see so many of our tenants getting behind the national team.

Homes were proudly decorated with Scotland flags, bunting and football-themed displays, creating a real sense of community spirit and celebration.

A huge thank you to everyone who decorated their homes and helped bring a splash of blue and white to our community. While the result wasn't the one we were all hoping for, the pride, enthusiasm and togetherness on display were certainly something to celebrate.

15 Kiltearn Road



Estates

Maintaining Our Green Spaces

Regular hedge maintenance and grass cutting forms an important part of keeping our estate looking it's best.

Recent works have helped to:

- Improve the appearance of communal areas
- Keep pathways and entrances clear

- Improve visibility around access routes
- Create safer and more welcoming outdoor spaces

Take a look at our before-and-after photographs to see the difference these improvements can make.

3 Baldovan Path

Before



After



Weekly Bin Area Cleaning

Our Estate Team carries out weekly inspections and cleaning of communal bin areas to help maintain clean and pleasant surroundings for everyone.

This includes:

- Removal of litter and debris
- General tidying and maintenance
- Monitoring areas for improvements
- Maintaining hygiene and presentation standards

How Residents Can Help

Keeping our estates clean is a team effort and we appreciate everyone's support.

You can help by:

- Using the correct recycling bins
- Using the correct bins for general household waste
- Ensuring all bin bags are placed inside bins
- Avoiding leaving rubbish beside bins
- Using our FREE Bulk Uplift Service for unwanted furniture and larger household items
- Not leaving bulky items in bin stores, drying areas or communal spaces

By working together, we can reduce litter, prevent fly-tipping and help keep our community clean, safe and welcoming for everyone.

Before



After



Before



After



Grass Cutting Maintenance

We appreciate that many residents take pride in their gardens and outdoor spaces. While our Estate Team carries out scheduled grass-cutting and grounds maintenance, residents are welcome to cut their own grass between maintenance visits if they wish.

This can help to:

- Keep gardens looking neat and tidy throughout the growing season
- Improve the overall appearance of the estate
- Prevent grass from becoming overgrown between scheduled visits
- Allow our Estate Wardens to carry out maintenance more efficiently when they return

60 Wellhouse Crescent



Introducing Our New 3-Year Power Washing Programme

We're launching a 3-year rolling power washing programme across all 9 residential blocks to improve the appearance, cleanliness and safety of our communal outdoor areas.

Each year, 3 blocks will receive a professional clean, ensuring every block benefits from a full restorative clean at least once every three years.

Areas included:

- Close entrances and pathways
- Bin areas and communal back courts
- Drying Areas
- External walls where safely accessible
- Removal of moss, algae, dirt and trip hazards

2026 Programme

- Phase 10 - Langbar Path Area
- Phase 9 - Inver Road Area
- Phase 8 - Wellhouse Crescent Area

Work will begin in Phase 10 before moving through the remaining areas.

Our Goals

- Improve the appearance of our estates
- Reduce slip and trip hazards
- Create cleaner shared spaces

168 Bartiebeith Road

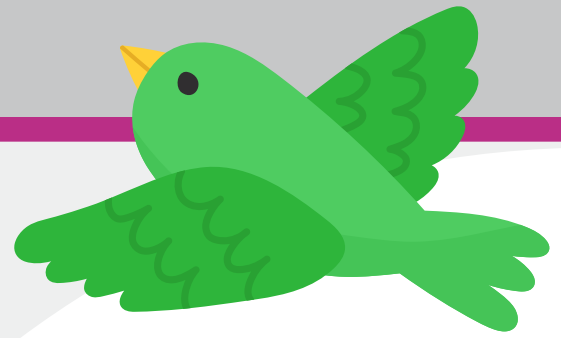
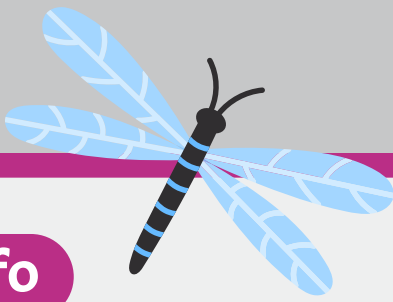


97 Langbar Crescent



42 Baldovan Crescent





Other info

Meet the Team

We would like you to get to know us better. In this edition we speak to our Housing and Customer Service Manager, Angela MacDonald.

Q. How long have you worked in the Sector?

- A. I started working in Housing in August 1991, a very long time ago. I worked for a newly established small association in the northeast of the city where I continued to work for 34 years.

Q. What is the biggest change you have seen?

- A. When I started working in housing the standard of housing was appalling, the stock had just transferred from Glasgow City Council. The difference now in the condition of properties is so much better. It makes me happy that I was part of transforming an area and peoples' lives.

Q. What is your vision for Wellhouse?

- A. A community where residents are happy in their homes and proud to call Wellhouse it's home. I want the Association and residents to continue

working together to improve the area. By working with Glasgow City Council and other partners, we will continue to build on recent improvements and deliver positive outcomes for our community. We have introduced new services in recent times, i.e bulk uplift service, garden maintenance, which has had a positive impact on our area, but we need to continue to improve and it is our intention to do so.

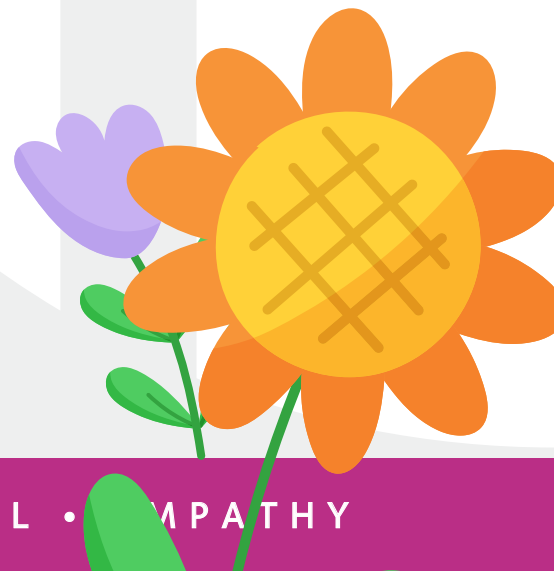
Q. Away from Housing, what do you like doing?

- A. Spending time with my family and socializing with friends is so important to me and takes up most of my time away from work. I do try to go to the gym as much as I can. I also love a good tv programme and I'm always looking for good recommendations.



Q. What is your message to Wellhouse residents?

- A. Our tenants are the most important thing about Wellhouse Housing Association. We will do what we can to help you and hope that you feel you can talk to us. Please don't hesitate to get in touch with us.



Complaints Statistics 2025/2026

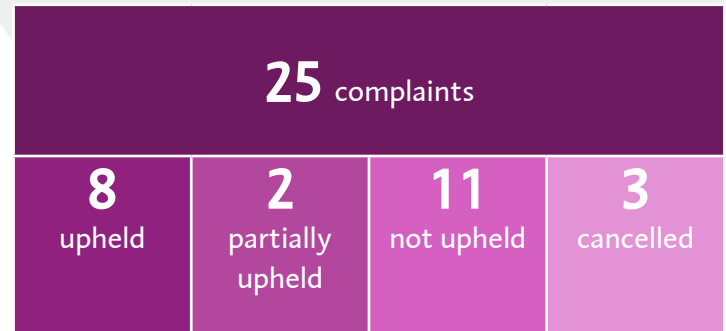
Complaints are important to us. Not because we like our tenants and service users to be unhappy, but because we learn from your feedback. Feedback, be it positive or negative gives us the opportunity to continue to improve our services.

Complaint outcomes

When you make a complaint, we will always provide an outcome and explain our decision. If you are unhappy with our response, then you have the right to appeal our decision. Depending on the stage at which your complaint was handled, you can either ask us to investigate the case again (Stage 2) or go to the Scottish Public Services Ombudsman (SPSO).

Complaints this year

Over the past financial year (April 25 to March 26) we have received a total of 25 complaints.



* 1 complaint was resolved before a formal outcome was reached

Lessons learned 2025/2026

When we uphold your complaint, we also tell you the lessons we learned and improvements we will make. These are lessons we learned from complaints over the past year.

Keeping our tenants informed during ongoing processes is important.

Our contractor must know the importance of doing a job right the first time.

Estate inspections will help identify any issues with close cleaning and garden maintenance.

Before and after photos can be beneficial with repairs and estate management.

It's ok to advise tenants that you need to get back to them with correct information if you don't know the answer straight away.

Training supports our staff to respond to tenants requests.

Contractors must know that confidentiality is vital.

We need to keep track of email in spam folders, sometimes a tenants email can be marked as spam by mistake.

Contractors need to contact tenants prior to starting painting work.

Want to know more?

Do you want to know more about how to make a complaint or our complaint handling procedure? All information is available on our website www.wellhouseha.org.uk/complaints

Don't have internet access? No problem. If you contact our office, we can tell you all about it.

Other feedback

We don't just register complaints; all feedback is welcome. If you want to give us a suggestion or compliment then give us a call, speak to our staff in the office or around the estate or send us an email at: info@wellhouseha.org.uk

Other info

You Said, We Did!



YOU SAID: We need to provide clearer information and more regular updates when tenants are decanted for repairs.

WE DID: We reinforced the importance of regular communication with our Housing and Maintenance teams to ensure tenants are kept informed throughout the repair process.

YOU SAID: Contractors do not always arrive prepared to complete the work needed.

WE DID: We reminded our contractors of the importance of clear communication, being fully prepared, and getting the job right first time to improve the repair experience for our tenants.

YOU SAID: People are struggling with the rising costs

WE DID: We provide free of charge access to an energy advisor and a welfare rights officer to help our tenants navigate the benefits system.

What's on at the Hub?

Free Youth Clubs at The Hub



Looking for something fun for the kids after school? The Hub in Wellhouse offers a range of FREE youth activities for local children and young people, including multisports, cooking, gaming, and arts & crafts. Sessions run on Tuesdays and Thursdays for primary-aged children, with an Outta Skool Club on Fridays for P1-P7 pupils. For more information or to get involved, contact The Hub – Wellhouse via Facebook or call/text 07387 182935.

Wellhouse: the Place to Be
wellhouse
Housing Association

THE HUB - WELLHOUSE FREE YOUTH CLUBS



Tuesday's and Thursday's **'Outta Skool Club P1-P7'**
Fridays 3.30pm to 5.15pm

P1 to P5 - 5.50pm to 7pm
P6+ 7.15pm to 9pm

Multisports, Cooking, Gaming, Arts 'n' Crafts!

The Hub 49 Wellhouse Crescent, Glasgow, G33 4LA
Contact us on Facebook: The Hub - Wellhouse
Text or Phone: 07387182935



Bulk Uplifts

Bulk uplifts are available by appointment only. To request a collection, please complete the online form at www.wellhouseha.org.uk. You can also call the office to book an appointment on **01417811884**. Before booking, please check the information provided on what items can and cannot be uplifted. This helps ensure a smooth and efficient service for all residents.



Annual General Meeting – Wednesday 23rd September 2026

6pm, The Hub, 49 Wellhouse Crescent

Our Annual General Meeting (AGM) will take place in September 2026, and we encourage all members to come along.

The AGM is an opportunity to hear about the Association's achievements over the past year, find out about our future plans, and learn how we are working to improve services for our community. It's also your chance to ask questions, have your say, and vote on important matters, including the election of our Management Committee.

Committee Updates

Management Committee Update – May 2026

At their meeting on 20 May 2026, our Management Committee reviewed a range of important updates and approved several key decisions, including:

- **Solar Panel & Battery Storage Project approved** – The Committee agreed for the project to progress, supporting measures that could help reduce tenants' electricity costs. Suitable properties will be identified for installation, with potential savings of up to **30-40%** on electricity costs for participating tenants.
- **New Letting Quotas approved for 2026/27** – The Committee agreed to allocate **55%** of new lets to households referred through Glasgow City Council's homeless service, helping support the ongoing housing emergency in Glasgow. This is despite the request for **67%** of tenancies. The remaining allocations will be split between waiting list applicants (30%) and internal transfers (15%).
- **Financial plans remain sustainable** – Updated long-term financial projections and the five-year financial plan were reviewed and approved for submission to the Scottish Housing Regulator.

- **Policies reviewed and updated** – A number of Association policies were reviewed and approved following updates to ensure they remain effective and fit for purpose.
- **New Procurement Strategy approved** – The Committee approved the Association's procurement plans for 2026/27, ensuring value for money and effective management of contractor and supplier arrangements.
- **Additional support for tenants with energy costs** – The Committee noted the successful funding bid for an Energy Advisor service. An Energy Advisor will be available to support tenants with energy-related issues, including help for those experiencing difficulties with capped meters or outstanding debts.

The Committee also received updates on the Association's performance, finances, development plans and ongoing work to improve services for tenants.



Committee Updates

Meet Our Committee

Name: Pamela Forrest
Role on the Committee: Co-opted member of the Committee
Joined: October 2025



What made you want to join the committee?

I wanted to join the committee because I believe tenants should have a strong voice in the decisions that affect their homes and communities. Throughout my career in housing, I've been passionate about making sure services are designed around the needs of customers, and becoming a committee member gave me an opportunity to support that at a local level for Wellhouse.

What do you enjoy most about being a committee member?

What I enjoy most is working alongside people who care deeply about the community and want to make a positive difference. I value the opportunity to listen, learn and contribute to decisions that help improve services, strengthen communities and ensure tenants receive the best possible experience from their housing association.

What do you hope to achieve for the Wellhouse community?

I hope to support the association in continuing to provide high-quality services, listening to tenants and responding to their needs. I'm particularly passionate about customer engagement, fairness and helping people sustain successful tenancies. Ultimately, I want to help ensure Wellhouse remains a place where people feel heard, supported and proud to live.

What's one piece of advice you'd give to someone thinking about joining the committee?

Don't underestimate the difference you can make. You don't need to be an expert in housing—what matters most is having an interest in your community, a willingness to learn and a desire to help shape services for the future.

If you could describe Wellhouse in three words, what would they be?

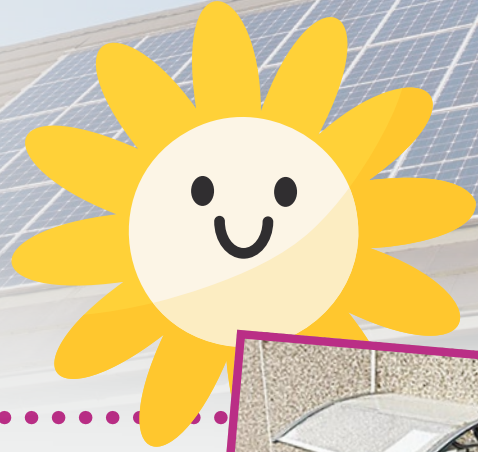
Community, Resilient, Ambitious.

Is there anything else you'd like tenants to know about you?

I'm currently a Head of Housing and Communities, elsewhere and have worked in housing for many years. I am passionate about excellent customer service, fairness, transparency and ensuring tenants receive the best possible outcomes. As a committee member, I'm committed to listening to tenants' views and helping Wellhouse continue to thrive as a strong, community-focused housing association.

Maintenance

Solar Panels & Battery Storage



A well-attended consultation took place on 6 July with presentations from Net Zero Fund Management (NZFM) and Bell Group. Over 30 tenants expressed an interest in taking part in the pilot, with 15 properties now being selected to provide a range of property types.

Some of the questions asked were:

Q. Do I have to pay anything?

A. No there is no cost to tenants.

Q. How much will I save on electricity costs?

A. You should see between 30-40 % reduction in your electrical bills.

Q. How long does it take to install?

A. It should not take more than 2 days, the scaffold will be put up and taken down to install the panels on day one with the other works completed on day 2.

Q. Do I need to change the electric meter or supplier?

A. No you can stay with your current supplier, in case a smart meter needs to be installed this will be arranged by the contractor.

Q. Are tenemental blocks included?

A. Not now, we can do 4 in a block flats, some 2 storied flats & Terraced properties but NZFM are working on a solution for the tenemental properties.

A survey will be carried out at each property, and the contractors will discuss the works with tenants before installation begins.



Bell Group kindly provided a £100 Morrisons voucher for a raffle and the winner was Mrs Sawers of Wellhouse Gardens.

Planned Maintenance

Kitchen and Bathrooms

We are continuing our programme of kitchen and bathroom installations for tenants who require catch-up work. The kitchen programme is due to start in July 2026 & the bathroom installations will follow on from the kitchen programme.

Following positive feedback last year, we will continue to work with WrightKerr. The contractor will contact tenants directly to arrange access. If you need help or info, please contact our office.



Boiler Replacements

Saltire FM Ltd are currently surveying and installing 57 new boilers this year as we seek to increase the energy efficiency of our stock and hopefully reduce your fuel costs.

Flat entry doors

Our stock condition survey last year highlighted that some flat entry doors are approaching the end of their useful life. We will be replacing doors at 37-49 Langbar Crescent during the financial year.

Scottish Water are working to prevent flooding in Wellhouse



Scottish Water are carrying out work in Wellhouse to help prevent flooding and protect and enhance the local environment.

The project includes the construction of a large Sustainable Urban Drainage System (SuDS) pond on the land between Newhills Road and Balado Road.

The pond will provide essential storage for floodwater during periods of heavy rainfall and storms, helping to reduce the risk of flooding.

Work began in mid-June with the construction of the SuDS pond and the installation of a new wastewater pipeline.

The project is expected to be completed within approximately 52 weeks.

If you have any queries, please call the 24/7 Customer Helpline on 0800 077 8778.

Income Advice

Universal Credit Migration

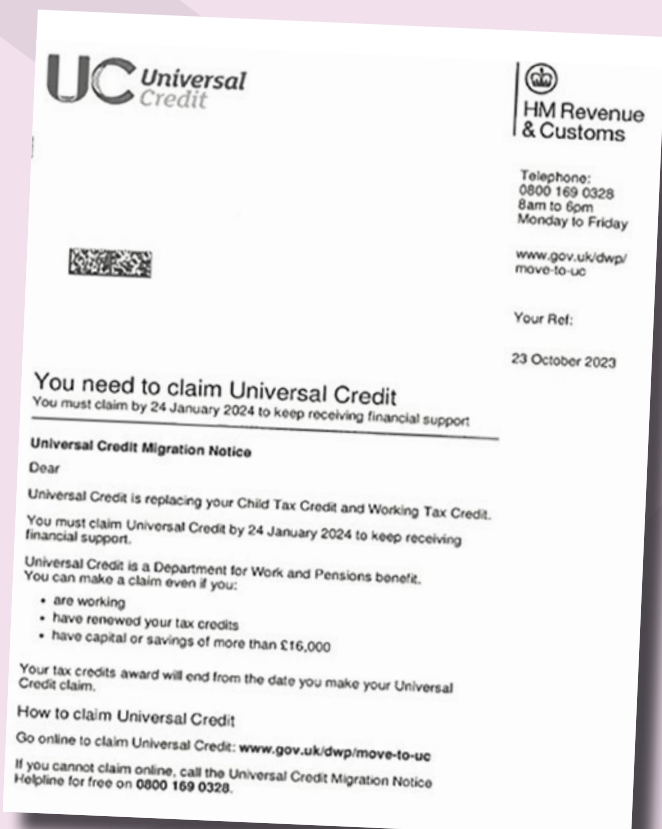
Have you received a Universal Credit Migration Notice?

The government is moving people from benefits like Tax Credits and Housing Benefit to Universal Credit.

Key points:

- Wait for your migration letter before applying.
- You have three months to apply once you get it.
- Get advice early to keep your full entitlement.
- Missing the deadline means your old benefits stop.
- UC includes rent—pay your landlord directly or ask for it to be paid to them (in Scotland).

Don't ignore your letter—get advice and apply on time!



Help Available During the School Holidays

If you're on a low income or receiving benefits, you may be entitled to support during the school holidays, including Free School Meals, the School Clothing Grant, and other financial assistance from Glasgow City Council. Check your entitlement and apply online at www.glasgow.gov.uk.



Keeping Child Benefit and Universal Credit Up to Date

If your child plans to stay in full-time non-advanced education (such as school, college, Highers or A Levels) or approved training, remember to tell HMRC and update your Universal Credit account. This helps make sure you receive the correct Child Benefit and Universal Credit payments and avoid any interruptions to your entitlement.

Young Carer Grant

If you are aged 16, 17, 18 or 19 and provide regular care for someone receiving a qualifying disability benefit, you may be entitled to a Young Carer Grant from Social Security Scotland. You can still qualify if you are in school, college or other education. The grant is a one-off payment to help young carers take a break, pursue opportunities or spend on things that matter to them.



Health and safety

Fire Hydrants

Misuse or tampering with fire hydrants can cause water supply issues, low pressure, flooding, and serious safety risks due to the high-water pressure released.

Firefighters rely on these hydrants during emergencies, and interference could put lives and property at risk.

Please report any misuse of fire hydrants to the police immediately.



Asbestos in Older Social Housing and DIY Safety



Many social housing properties built before the year 2000 may contain asbestos. This hazardous material was widely used in construction for its strength, insulation, and fire-resistant properties. Common locations include ceiling and wall panels, floor tiles, pipe lagging, boiler insulation, and textured coatings like Artex.

In social housing, tenants may be unaware that asbestos is present, especially if it is hidden within the structure. The material is generally safe if left undisturbed and in good condition. However, problems arise when residents attempt DIY repairs or improvements. Drilling, cutting, sanding, or removing certain materials without knowing they contain asbestos can release harmful fibres into the air. Breathing in these fibres can cause serious long-term illnesses.

Important Considerations for Tenants and Owners:

- **Check Before You Start:** Always contact us before doing any DIY work. Wellhouse HA manages an asbestos register for Wellhouse Stock and Common areas and can tell you if and where asbestos is present.
- **Avoid Disturbing Suspect Materials:** Don't cut, drill, or remove old materials unless you are certain they are asbestos-free.

If you do carry out any works and find anything suspicious stop what you are doing and contact our office.

More information on Asbestos is available at the HSE website www.hse.gov.uk/asbestos

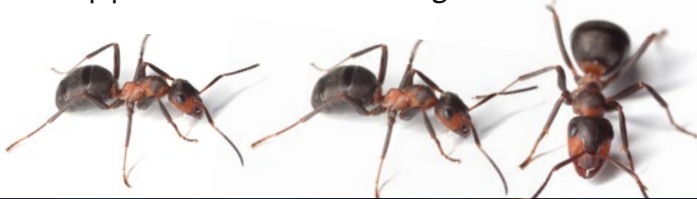
Tips on how to help prevent Ants, Rats and Mice in your property

Ants

Ants are common garden insects and are usually harmless. Keeping your home clean and removing food sources can help prevent them entering.

Top tips:

- Wipe, vacuum, sweep or mop surfaces regularly
- Clean up spills immediately
- Store food and drinks in sealed containers or the fridge
- Avoid leaving dirty dishes, food wrappers or crumbs around your home
- Keep pet bowls and surrounding areas clean



Rats and mice

Rats and mice are attracted to food and clutter. Keeping your home and shared areas clean helps reduce the risk of pests.

Top tips:

- Clean up food spills and crumbs promptly
- Reduce clutter to remove hiding places
- Keep bin areas tidy and free from loose rubbish
- Avoid leaving rubbish bags outside your door

To report pest control issues, contact Glasgow City Council on

0141 287 1059

online at [https://](https://www.glasgow.gov.uk/pestcontrol)

www.glasgow.gov.uk/pestcontrol or call WHA on 0141 781 1884.



Reminder of September Weekend

Office closed Friday 25th September and Monday 28th September

Wellhouse: the Place to Be



wellhouse
Housing Association

Caring Open Respectful Empathy

OFFICE OPENING HOURS

Our office opening times are:

	Opening time	Closed for lunch	Closing time
Monday	9am	We close for lunch from 1pm to 2pm everyday	5pm
Tuesday	9am		5pm
Wednesday	9am		5pm
Thursday	9am		5pm
Friday	9am		4pm

You can also contact us on 0141 781 1884 or info@wellhouseha.org.uk

**MAKE
A
STAND**

Our homes, our people,
our problem.

We've signed the
Make a Stand pledge to
support people experiencing
domestic abuse, have you?

women's aid
until women & children are safe

#makeastand
cih.org/makeastand



Chartered
Institute of
Housing



Domestic Abuse Housing Alliance

CARING • OPEN • RESPECTFUL • EMPATHY

Wellhouse: the Place to Be



wellhouse
Housing Association

49 Wellhouse Crescent, Glasgow G33 4LA
(office hours) Tel: **0141 781 1884**
Emergency **0800 595 595**

www.wellhouseha.org.uk

Wellhouse Housing Association has the following registrations: Scottish Charity – SC036552 • Scottish Housing Regulator – HAC281 • Co-op & Community Benefits Societies – 2469R (S) • Property Factors – PF000109 • Financial Conduct Authority – 2469R (S). Registered office: The Hub, 49 Wellhouse Crescent, Easterhouse, Glasgow, G33 4LA.

