

Wellhouse: the Place to Be



STAFF CODE OF CONDUCT

A. Honesty and Integrity:

You must act at all times with honesty and integrity. You must not use, or seek to use, your position to gain financial or other benefit for yourself, your family or friends.

B. Openness and Accountability:

You must declare all relevant personal interests. You must handle information in accordance with our policies and procedures. You must report to the appropriate senior person within WHA any reasonable and honest suspicions you may have about possible wrongdoing.

C. Selflessness, Objectivity and Leadership:

You must act in the best interests of WHA at all times within the framework set by the organisation, working to promote our aims and objectives, upholding our values and setting a good example by your own conduct.

EQUALITY AND DIVERSITY STATEMENT

Wellhouse Housing Association welcomes and respects diversity. We will:

- Make no judgements about you based upon age, disability, gender / gender reassignment, marriage / civil partnership, pregnancy / maternity, race, religion or belief, sex, or sexual orientation;
- Make no assumptions about your age, disability, gender / gender reassignment, marriage / civil partnership, pregnancy / maternity, race, religion or belief, sex, or sexual orientation;
- Make no judgements or assumptions about you based upon how you speak, how you dress, where you live or who you associate with;
- Treat you fairly;
- Make it easy for you to deal with us as;
- Treat you as an individual, with dignity and respect;
- Respect your privacy & confidentiality and act sensitively;
- Take time to listen to you and give you open and honest explanations;
- Provide you with the information you need;
- Be professional, reliable and deliver what we promise;
- Keep you updated;
- If there is a problem, put it right as quickly as possible;
- Welcome feedback and make use of it to improve our services;
- Treat all people with whom you associate in the same manner.

We expect you to:

- treat all colleagues, partner organisations and customers in the same manner.

“We work within an environment of mutual respect and tolerance, where everyone is treated fairly and can feel safe and supported. We welcome all people and the dignity of customers, Management Committee members, contractors and staff is to be protected at all times, therefore we cannot allow any discriminatory or offensive language or behaviour within any part of The Hub, on the telephone, on social media or any other interaction at any time.”



Positive about Wellhouse



Positive about the people of Wellhouse



Positive about the people who work for and with Wellhouse