



the wellhouse news

Welcome to your Spring Newsletter



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wellhouse
Housing Association

Keep up to date with what's
happening in your community.

Message from the Chair

Welcome to your spring newsletter, I hope this finds you well in these uncertain times. As a result of Covid 19, we have made changes to service delivery as noted below.

Rest assured, we are doing all we can to support our community, with staff providing as full a service as possible during normal office hours. Staff are calling all residents over the age of 70 just to check how they are.

I am pleased to report that we gave grant aid to Connect Community Trust to assist in the delivery of care packages to those in need during this time too. We can make direct referrals, so don't hesitate to get in touch.

Take it easy and look after each other,

Darron Brown

Darron Brown
Chair



CORONAVIRUS – OPERATIONAL UPDATE

In line with Government guidelines, the Hub is closed and staff are working remotely. Please be assured that we will continue to provide our residents with the best service possible during these difficult times. Further updates will be provided on our Website, via text messaging and on Twitter.

Our office hours will remain to be 9am – 5pm Monday to Thursday and 9am – 4:30pm on Friday. We will be closed weekends and public holidays. When calling office please have a pen and paper handy to take down additional contact numbers.

If you have an **emergency repair** during working hours, please call the **Maintenance Team on 0141 781 1884**.

If you wish to discuss rent payments, housing applications or complaints, during working hours please call the **Housing Team on 0141 781 1884**.

Please bear with us as these telephone lines will be very busy. Alternatively, email the teams listed below and someone will call you back as soon as possible.

Email enquiries:

Housing: thehousingteam@wellhouseha.org.uk

Finance: finance@wellhouseha.org.uk

Repairs: repairsteam@wellhouseha.org.uk

Should an **out of hours emergency** situation arise during this period you should contact the following contractors:

- Scotia Plumbing – 0141 771 9600 (All plumbing repairs)
- City Building – 0800 595 595 (All other trades)
- (Working Hours and Emergency Heating Repairs)
- Saltire – 0330 202 0444
- In the event that you smell gas call 0800 111 999

Annual Rent Increase



The management committee of Wellhouse Housing Association approved a rent increase of 2.5% on 27th February, 2020, following consultation with tenants. The increase was needed to ensure we can continue to invest and improve your homes and the estate. We need to keep up our payments for the private finance borrowed over the years to build new homes and to continue service delivery.

We received just over 100 responses to our consultation and many of those did not agree with the increase. However, we need to ensure that every property is kept up to a good standard and that kitchens, bathrooms, windows and boilers are all replaced on time.

We wrote to all tenants to let you know how much your rent will be this year and we have informed

Glasgow City Council so that they can update payments for those of you who receive housing benefit. Remember to update the DWP if you are a Universal Credit claimant so that they pay the correct amount for your rent.

We have detailed in the table below the range of our new rents for your information:

Apartment Size	New Rent 1st April 2020
2Apt	£296.52
	£302.11
3Apt	£330.09
	£335.68
	£341.27
4Apt	£363.65
	£369.25
	£374.84
5Apt	£397.22
	£408.41
6Apt	£441.98

When normal service resumes, we will set up some open sessions so that you can pop along to The Hub to discuss what projects you'd prefer your rent to be spent on.

With thanks,

Gordon Kerr

Your rent increase & Universal Credit



Add to your to do list

If you are already claiming Universal Credit and are liable to pay rent you just notify DWP that your rent payments have increased from the 1st April 2020.

If you do not notify DWP of your rent increase you will not be paid the correct amount of Universal Credit.

You will have received a **“To do”** action on your Universal Credit online account between the 1st and 6th of April 2020. DWP will ask you if the amount of rent you pay has changed. You should select **“Yes”** & enter your new rent liability from 1st April 2020.

Please note this advice applies to all Universal Credit claims including recent claims.

If you do not have access to an online Universal Credit account, you can report your rent increase by contacting the Universal Credit helpline on 0800 328 5644.

If you need help to report your rent increase, please contact the Income Advice Officer Laura Reilly on 0141 781 1884.

Paying your Rent



We know some people still prefer to pay their rent by cash and that this has been very difficult for some of you while the office has been closed recently. Since we aren't quite sure when we will be open for normal business you can consider these other easy ways to pay:

You can pay by:

- Direct Debit – the most convenient method of payment
- Standing Order
- Allpay Card at various pay-points and post offices displaying the PayPoint logo - If you require a new card please request this as soon as possible.
- Pay online with Callpay – www.allpayments.net and selecting “Make a Payment”
- Allpay App - the app is available to download for free from Apple or Android smartphones. Visit www.allpay.net/app for more information
- Text Messaging – Use your Allpay card and Debit card to register at [www.allpayments.net / textpay / login.aspx](http://www.allpayments.net/textpay/login.aspx)
- By Telephone – call 0844 557 8321 (This service is available 24 hours a day, 7 days a week) enter the reference number from your Allpay card and follow the instructions. (or call this office on 0141 781 1884 for a note of your reference number).

- Internet Banking: Wellhouse Housing Association/
Sort Code: 82 64 28 / Account Number: 40086946
- By Telephone to the Hub on 0141 781 1884

We know how difficult it has been for some families who have lost income and that you are concerned about rent arrears building up. Some of you might have a lengthy wait for Universal Credit payments to be paid. If you are worried about this please call 0141 781 1884 and ask to speak your Housing Officer or the Income Advice Officer who can help you to access benefits and come to an affordable repayment arrangement. We are here to support you so please let us help as early as possible. If you prefer you can email us on info@wellhouseha.org.uk.

Wellhouse Housing Association will not be taking legal action against those who accrue rent arrears solely as a result of loss of income due to the Coronavirus pandemic and it important that we help you to find a way to sort out any arrears problems.

There are various sources of help and support available so please take a look at the article in this newsletter from our Income Advice Officer.

With Kind Regards,

Fiona, John & Maureen

Income Advice

Coronavirus (COVID-19)

What can I claim if I am diagnosed with coronavirus or self-isolating?

Employed and entitled to Statutory Sick Pay (SSP)

If you are diagnosed with COVID-19 or self-isolating because of COVID-19 you may be eligible for SSP of £94.25 per week for up to 28 weeks.

If you are self-isolating because of COVID-19: From 13 March, you can now claim SSP. This includes individuals who are caring for people self-isolating in the same household and therefore have been advised to do a household quarantine.

To be eligible for SSP you must:

- Be classed as employee and do work for an employer
- Earn an average of at least £120.00 per week.
- Tell your employer you are sick as soon as possible
- Normally you must have been off sick for 4 days or more in a row, however **if you are entitled to SSP and are diagnosed with COVID-19 or are self-isolating in line with government advice SSP will be made payable from day 1.**

SSP is paid by your employer.

Some employers offer contractual sick pay that is more generous than the rate of statutory sick pay, speak to your employer for further information.



Anyone who has problems claiming SSP from their employer can contact the HM Revenue and Customs statutory payment dispute team:

- Telephone: 03000 560 630 Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4.30pm
- Textphone: 0300 200 3212, Monday to Friday 8am to 5pm
- Find out more at <https://www.gov.uk/statutory-sick-pay/eligibility>

Do I need a fit note?

From Friday 20 March onwards, those who have COVID-19 or are advised to self-isolate will be able to obtain an “isolation note” by visiting NHS 111 online and completing an online form, rather than visiting a doctor. For COVID-19 cases this replaces the usual need to provide a fit note after seven days of sickness absence. Isolation notes will also be accepted by Jobcentre Plus as evidence of your inability to attend.

Do you receive the Severe Disability Premium?

If you receive the severe disability premium as part of another means tested benefit or have received the severe disability premium within the last month you cannot make a claim for Universal Credit.

You can make a new claim for:

- Income related Employment and Support Allowance (If you are too sick to work)
- Income related jobseekers' allowance (If you are fit for work and looking for work)
- Income Support (meet certain conditions)

To make a claim or Income related ESA or Income Support call DWP on 0800 169 0350.

To make a claim for Jobseekers allowance visit: <https://www.gov.uk/jobseekers-allowance/how-to-claim> or call 0800 055 6688.

Self-employed / not eligible for Statutory Sick Pay (SSP)

The self-employed or people earning below the lower earnings limit of £120 per week for SSP, will be able to make a claim for **Universal Credit & / or New style Employment and Support Allowance** or **Contribution based Employment and Support Allowance**.

You can only claim new style Employment and Support Allowance or Contribution based Employment and Support Allowance if you are too sick to work and not entitled to Statutory Sick Pay (SSP).

Universal Credit – Means tested benefit

Universal Credit is a means tested and the amount you are paid is based on your income. For the duration of the COVID -19 outbreak, the requirements of the Universal Credit Minimum Income Floor for self-employed people will be temporarily relaxed for those who have COVID-19 or are self-isolating in line with government advice.

People claiming Universal Credit will be able to claim and access advance payments upfront without the current requirement to attend a Job Centre if they are advised to self-isolate.

Find out more at <https://www.gov.uk/universal-credit/eligibility>

Claims for Universal Credit have to be made online at: <https://www.gov.uk/apply-universal-credit>

If you are not able to make a claim online please contact the Universal Credit helpline on **0800 328 5644**.

Some people may be eligible to claim Universal Credit (Means tested) & New Style ESA together (Non means tested) dependent on their income. If you think you are eligible for both Universal Credit and ESA contact the **Universal Credit helpline** Telephone on 0800 328 5644 (choose option 2)

Please note a new claim to Universal Credit will end your entitlement to the following benefits: Housing Benefit, Child Tax Credit, Working Tax Credit, Income support, Income related JSA & Income related ESA and you may be worse off.

Please contact our Income Advisor Laura Reilly on 0141 781 1884 if you require further information. Alternatively, you can contact your local Citizens Advice office on 0141 771 2328

New style-based Employment and Support Allowance (ESA) – Non-means tested benefit. (Claimed with Universal Credit)

New style Employment and Support Allowance can be claimed with Universal Credit. You can only claim new style Employment and Support Allowance or Contribution based Employment and Support Allowance if you are too sick to work and not entitled to Statutory Sick Pay (SSP).

Continues overleaf...

Coronavirus (COVID-19) Income Advice (Continued)

New style Employment and Support Allowance has the same eligibility rules as Contribution based Employment and support allowance.

Entitlement to New Style ESA is based on your national insurance record contributions, you must have been employed or self-employed in the last 2 to 3 years.

You'll also need to meet National Insurance conditions for the last 2 complete tax years before you claim - in 2020 these years are 2017/18 and 2018/19.

To meet the National Insurance conditions, you'll need to have either paid enough National Insurance:

- in both of the last 2 tax years
- in 1 of the last 2 tax years and been credited with enough National Insurance contributions in the other tax year

You cannot get 'new style' ESA if you:

- get the severe disability premium, or are entitled to it
- Got or were entitled to the severe disability premium in the last month, and you're still eligible for it.

You cannot get new style or contribution-based ESA if you're getting Statutory Sick Pay (SSP) from an employer. You can apply for new style ESA up to 3 months before your SSP ends. You'll start getting new style ESA as soon as your SSP ends.

For further information visit: <https://www.gov.uk/guidance/new-style-employment-and-support-allowance>

There are different ways to apply for New Style ESA depending on if you get Universal Credit.

If you're already getting Universal Credit, speak to your work coach or case manager about applying. You can do this by signing into your Universal Credit account.

If you're not already getting Universal Credit, you'll need to phone the Universal Credit helpline on 0800 328 5644 press option 2. You will have to make a claim for Universal Credit online.

Contribution based Employment and Support Allowance (ESA) – Non-means tested benefit

Entitlement to contribution-based ESA is based on your national insurance record contributions, you must have been employed or self-employed in the last 2 to 3 years.

You'll also need to meet National Insurance conditions for the last 2 complete tax years before you claim - in 2020 these years are 2017/18 and 2018/19.

To meet the National Insurance conditions, you'll need to have either paid enough National Insurance:

- in both of the last 2 tax years
- in 1 of the last 2 tax years and been credited with enough National Insurance contributions in the other tax year

If you do not have enough national insurance contributions to qualify for Contribution based ESA you should check your entitlement to Universal Credit.

Contributory Employment and Support Allowance will be payable for eligible people affected by COVID-19 or self-isolating in line with government advice from Day 1 of sickness, rather than Day 8.

How much New style or Contribution based ESA will I be paid?

- Over 25 - £73.10 per week ESA
- Under 25 - £57.90 per week ESA

To claim Contribution based ESA call 0800 169 0350 - Monday to Friday, 8am to 6pm

For further information visit: <https://www.gov.uk/employment-support-allowance/eligibility>

Been laid off and looking for work?

You may be eligible to claim Income related Jobseekers allowance, Contribution Based Jobseekers allowance, new style Jobseekers Allowance or you can claim Universal Credit as a jobseeker. You must be looking for work and fit for work to claim Jobseekers Allowance.

You can only claim Income related jobseekers' allowance if you receive a severe disability premium or have received the severe disability premium within the last month.

To make a claim for Jobseekers allowance visit: <https://www.gov.uk/jobseekers-allowance/how-to-claim> or call 0800 055 6688.

Entitlement to contribution-based Jobseekers Allowance & New style Jobseekers Allowance (Paid with UC) is based on your national insurance record contributions, you must have been employed or self-employed in the last 2 to 3 years.

You'll also need to meet National Insurance conditions for the last 2 complete tax years before you claim - in 2020 these years are 2017/18 and 2018/19.

To meet the National Insurance conditions, you'll need to have either paid enough National Insurance:

- in both of the last 2 tax years
- in 1 of the last 2 tax years and been credited with enough National Insurance contributions in the other tax year

You can get contribution-based JSA for up to 182 days (about 6 months). After this you can talk to your work coach about your options.

Claims for Universal Credit have to be made online at: <https://www.gov.uk/apply-universal-credit>

If you are not able to make a claim online please contact the Universal Credit helpline on 0800 328 5644.

In a crisis?

Glasgow City Council Scottish Welfare Fund – Crisis Grants

Crisis grants aim to help people who are in crisis because of a disaster or an emergency.

A decision to award a crisis grants will be made within 24 hours.

Awards can be made for things like food or gas and electricity top ups.

Applications for a crisis grant can be made by calling 0141 276 1177 Monday to Friday from 9am to 4.45pm. Alternatively, you can apply 24/7 online. <https://www.glasgow.gov.uk/swf>

Please contact our Income Advisor Laura Reilly on 0141 781 1884 if you require further information.

Alternatively, you can contact your local Citizens Advice office on 0141 771 2328

Useful links:

<https://www.citizensadvice.org.uk/scotland/health/coronavirus-what-it-means-for-you/>

<https://www.gov.uk/benefits-calculators>

<https://www.gov.uk/government/publications/support-for-those-affected-by-covid-19>

<https://www.nhsinform.scot/self-help-guides/self-help-guide-coronavirus-covid-19>

Best Wishes

Laura

A Message from the Housing & Customer Services Manager

As you all know our office is closed during this very difficult time. However, we are successfully managing to continue to provide as full a service as possible. You will still be able to see the Estate Wardens out and about as they deal with litter picking, pulling out bins, removing dumped items, giving closes a light sweep and keeping them free from obstruction.

In addition, our Contractors will be able to carry out gas servicing and emergency repairs but please let them know if you have any Coronavirus symptoms or if you are anxious about giving them access to have your repairs carried out. We will collect details of all of your non-emergency repairs so that these can be carried out when the normal service resumes.

Officers are able to answer all of your email and telephone enquiries as usual and we are contacting our most vulnerable tenants to make sure that they have all of the housing support that they need. If you have any concerns about your tenancy or if you are worried about anyone else then please let us know and we will try to help.

We are still processing applications for housing, dealing with rent enquiries and payments and our Income Advice Officer is on hand to support you with benefit and Universal Credit enquiries.

Like all Housing Associations, we are closely following guidance from the Government, NHS, and the Scottish Federation of Housing Associations. We are continuing to work together with Police Scotland and Glasgow City Council including Social Work Services to make sure you are safe and secure.



You can still call us on 0141 781 1884 or email us at info@wellhouseha.org.uk. Our emergency service continues to operate out with office hours. Please keep an eye on our website for further updates.

Above all stay safe and well.

Kind regards

Carol

An update from the Assets & Maintenance Manager

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We understand that this is a difficult time for everyone, however, Wellhouse HA, are continuing to carry out repairs as recommended by the Scottish Government and information on repairs from The Ministry of Housing, Communities and Local Government guidance as issued to us on 30 March 2020.

It has been recommended that access to a property is only proposed for serious and urgent issues, which might include but would not be limited to:

- If there is a problem with the fabric of the building, for example, the roof is leaking
- If the boiler is broken, leaving tenants without heating or hot water
- If there is a plumbing issue, meaning tenants don't have washing or toilet facilities

Please note the following information:

REPAIRS:

Repairs service – emergency repairs only:

To ensure the safety of our residents and contractors and to adhere to Government guidance on social distancing we will be instructing only emergency repairs to be carried out for the foreseeable future or until we are told it is safe to resume normal services. We would ask you to please consider whether your repair can wait before requesting a visit. If your repair is a low priority we may ask you to wait for it to be carried out. We will also keep in close contact with our contractors in relation to their service availability.



If possible, we would also encourage tenants to send us photographs or a video of the defect to remove the need for a pre-inspection.

Please refer to contact numbers in the Chair's report, for working hours contact numbers and for out of hours emergency contact numbers. Alternatively you can email enquiries to the repairs team : repairsteam@wellhouseha.org.uk

Please let us know if you are self-isolating.

Kind regards

Bill

Gas Servicing & Repairs



How Wellhouse Maintains Your Gas Safety

Around 14 people in the UK die every year from the effects of carbon monoxide poisoning due to faulty gas appliances. By law, Wellhouse Housing Association is responsible for making sure that gas fittings and flues we have provided in your home are maintained in good order, and that all gas appliances are checked annually to ensure that you are safe in your home.

What Wellhouse Does About Gas Safety

We are committed to visiting all properties every 10-11 months, irrespective of whether you have a gas supply or not. Our dedicated gas contractors and their service engineers will visit to check your heating system to make sure that it is safe and that any faults are repaired.

This annual service is important for:

- the effective operation of your central heating system and
- for you and your family's safety and also for the safety of your neighbours.

We are unable to service tenants' appliances, such as cookers or gas fires. However, we will check that the appliance is safe to use; any defects will be reported to you and, where considered necessary, the appliance will be disconnected from the gas supply as a safety precaution.

It is the responsibility of tenants to ensure that a Gas Safe Registered engineer attends to repair any identified defect to their own gas appliance.

Access For The Gas Safety Check And Service

We have an excellent system for carrying out gas safety checks on all our properties to ensure your health and safety. The only time we are unable to carry out these safety checks is when a tenant fails to give access to their home.

Please tell us if you will not be at home at the time we say we are coming to carry out the gas safety check, so that we can arrange a more suitable appointment. Failure to allow access to Wellhouse's repair contractor is a breach of your tenancy conditions. We can, if necessary, take legal action to gain access to your property to carry out safety checks. If we have to do this, you will be recharged any costs that we incur, including our administration costs.

Help us to help you stay safe – let us in when we need to check for gas safety.

All of our contractors' engineers carry Gas Safe identification cards. You should not let anyone into your home without asking for identification first. If you are in any doubt, please contact our office on 0141 781 1884 as soon as possible and our staff will be able to verify that the engineer is working on our behalf.

If you require a repair or need to arrange access for a service you can now call Saltire direct on 0330 202 0444 24 hrs no need to call WHA. If you are due a gas service and have any concerns about the engineer calling please contact one of the Maintenance Team or call Saltire direct.

BULK UPLIFTS

To ensure the safety of its staff, Glasgow City Council have advised changes to their services. Please check the Councils website for the latest updates on bin uplifts and services that have been suspended until further notice. <https://www.glasgow.gov.uk/coronavirus>

Bulky Waste

Collection of bulky waste was suspended from Thursday, March 19, 2020 at 12 noon until further notice.

Whilst the suspension of bulk uplift is in place please do not leave items on the street as these items will not be collected. Please leave any unwanted items safely on your own property, such as your back garden or back court and remain mindful of any fire risk or trip hazards. Please store items safely.

Whilst adhering to the Government advice on social distancing, please share the above information with any neighbours who may not have online access to this information.



Household Waste Recycling Centres

All household waste recycling centres are closed until further notice.

Estate Services

To ensure the safety of our Estate Wardens, estate services have been reduced. The team will continue doing litter picks, inspections of closes and back courts. If the bulk is dangerous and it is safe for them to do so, they will, for example: move it to the side until it can be picked up or blocking a path etc.



Best wishes from the Wardens.

DO YOU NEED HELP?

Wellhouse Housing Association (WHA) are supporting Connect Community Trust (CCT) to assist vulnerable tenants and their families in the community who are suffering as a result of the Coronavirus pandemic. CCT are helping by distributing parcels containing food and other essential items to people who are unable leave their homes or purchase items themselves.

WHA have donated £1,000 to support this wonderful work. If you are happy for us to do so, and you need help, we will share your contact details with CCT so that they can provide assistance.

Our Housing staff are contacting our more vulnerable tenants at this difficult time so please let us know if you'd like extra assistance from CCT. If you have not been contacted but feel you need help then please contact us on 07387016760 or by email info@wellhouseha.org.uk

What's Happening Locally:

Although activities from the Hub have stopped due to Covid-19, WHA, community organisations and volunteers continue to work very hard to provide

What's happening about new housing in Wellhouse?

Scottish Water have told us that they no longer have any concerns about connections to the sewage system. However, concerns remain about ground water and, as this matter is managed by our colleagues in Glasgow City Council, we await further information from their specialists.

In other news, the St John Ogilvie site has been valued and will have site investigations carried out as soon as is practical. The Baldo Rd school site will also have its value updated as soon as we are able to. If you have any questions about this, email us at info@wellhouseha.org.uk


Kind regards


Martin


mental health/physical stimulation activities and initiatives to assist with food and care packages to our more vulnerable residents.

Understandably social distancing means that all activities have been suspended. However, follow Facebook, twitter, tic toc and other social media to see creative ideas from local providers to keep you busy both mentally and physically.

Further information can be found at:

 Connect Community Trust: **Facebook:** @connectcommunitytrust and **twitter:** @TrustConnect

 Easthall Residents Association: <https://www.facebook.com/Easthall-Residents-Association-The-Glenburn-Centre-1392911517678361/> and **twitter:** @ERAGlenburn

 FARE: <https://www.facebook.com/FAREGLASGOW/> and **twitter:** @FARE_Scotland

Remember: Contact WHA by phone at the office or email us at info@wellhouseha if you'd like us to refer you for a care package.



Home Energy Scotland open and working hard to support householders



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Home heating and energy use will be affected by people staying home to avoid picking up coronavirus - free, impartial advice from friendly advisors who are determined to help

Householders in Scotland could face higher energy bills as a result of Lockdown, especially if required to work from home using IT equipment. The Scottish Government's Home Energy Scotland advice service can support people whose home heating and energy use is affected by the coronavirus (COVID-19) outbreak.

Determined to help, the free and impartial energy advice service is open as usual, with telephone advisors working safely from home to help householders worried about their energy bills or struggling to stay warm at home.

Advisors can help with any questions people may have around staying warm and saving energy whilst self-isolating, working from home, or getting to grips with home-schooling duties. The team has the latest information from energy suppliers who have agreed emergency measures to make sure vulnerable people and those with prepayment meters do not get cut off during the coronavirus outbreak. Advisors can also help with practical advice and energy saving tips to help ease pressure on household finances.

Robbie Dalrymple, Home Energy Scotland Advice Centre Manager said:

“Many of us will be spending more time at home over the next few weeks and maybe months – and while



your top priority will be keeping yourself and your family safe, you might be worried about the effect this will have on your energy bills.

“Home Energy Scotland is funded by the Scottish Government and here to help. Our service is free and impartial, and we are committed to keeping people across Scotland warm and in control of their energy use and spend.

“If you are, or someone you know is worried about energy bills, contact a friendly advisor free on 0808 808 2282, Monday – Friday 8am – 8pm and Saturday 9am – 5pm.”

For the latest information from Home Energy Scotland and top tips for saving energy, visit www.homeenergyscotland.org.

HELLO! If you are self-isolating, I can help.

My name is:

I live locally at:

My phone number is:

If you are self-isolating due to COVID-19 I can help with:

Picking up shopping A friendly phone call Posting mail Urgent supplies

Just call or text me and I'll do my best to help you (for free!)

Coronavirus is contagious. Please take every precaution to ensure you are spreading only kindness. Avoid physical contact (2m distance). Wash your hands regularly. Items should be left on your doorstep.

#ViralKindness

Wellhouse: the Place to Be



wellhouse
Housing Association

Trust Honesty Integrity Excellence Accountability Sustainability

How to contact us

We are open in the hub daily from 9am

We close at 5pm Monday to Thursday and at 4.30pm on Fridays

Call us on 0141 781 1884.

Email us direct, e.g. Pat@wellhouseha.org.uk if you know who you want to contact,
or info@wellhouseha.org.uk

TRUST • HONESTY • INTEGRITY • EXCELLENCE • ACCOUNTABILITY • SUSTAINABILITY

Wellhouse: the Place to Be



wellhouse
Housing Association

49 Wellhouse Crescent, Glasgow G33 4LA
(office hours) Tel: 0141 781 1884

Emergency 0800 595 595 Fax: 0141 781 1885

www.wellhouseha.org.uk



Scottish Charity No. SC036552



Wellhouse Housing Association has the following registrations: Scottish Charity – SC036552 • Scottish Housing Regulator – HAC281 • Co-op & Community Benefits Societies – 2469R (S) • Property Factors – PF000109 • Financial Conduct Authority - 2469R (S).
Registered office: The Hub, 49 Wellhouse Crescent, Easterhouse, Glasgow, G33 4LA.