

Wellhouse: the Place to Be



CODE OF CONDUCT FOR GOVERNING BODY MEMBERS

A. Selflessness:

You must act in the best interests of Wellhouse Housing Association Ltd at all times and must take decisions that support and promote our strategic plan, aims and objectives. Members of the Governing Body should not promote the interests of a particular group or body of opinion to the exclusion of others.

B. Openness:

You must be transparent in all of your actions; you must declare and record all relevant personal and business interests and must be able to explain your actions.

C. Honesty:

You must ensure that you always act in the best interests of the organisation and that all activities are transparent and accountable.

D. Objectivity:

You must consider all matters on their merits; you must base your decisions on the information and advice available and reach your decision independently.

E. Integrity:

You must actively support and promote our values; you must not be influenced by personal interest in exercising your role and responsibilities.

F. Accountability:

You must take responsibility for and be able to explain your actions, and demonstrate that your contribution to our governance is effective.

G. Leadership:

You must uphold our principles and commitment to delivering good outcomes for tenants and other service users, and lead the organisation by example.

Conduct. When attending meetings, committee members must:

- Conduct themselves in a courteous and business-like manner;
- Show respect for the authority of the Chair of the meeting;
- Show respect and consideration towards other committee members, staff members and anyone else attending the meeting.

REGULATORY STANDARDS OF GOVERNANCE AND FINANCIAL MANAGEMENT

1. The governing body leads and directs the RSL to achieve good outcomes for its tenants and other service users.
2. The RSL is open about and accountable for what it does. It understands and takes account of the needs and priorities of its tenants, service users and stakeholders. And its primary focus is the sustainable achievement of these priorities.
3. The RSL manages its resources to ensure its financial well-being and economic effectiveness.
4. The governing body bases its decisions on good quality information and advice and identifies and mitigates risks to the organisation's purpose.
5. The RSL conducts its affairs with honesty and integrity.
6. The governing body and senior officers have the skills and knowledge they need to be effective.