

## **PAYING YOUR RENT:**

**Due to the closure of our offices to the public we will no longer be able to accept rent payments at the office.**

There are a number of alternative ways to make your rent payments that we have outlined below:

Direct Debit – the most convenient method of payment

Standing Order

Allpay card at various pay-points and post offices displaying the PayPoint logo

Via the internet at [www.allpayments.net](http://www.allpayments.net) and selecting “Make a Payment”

By Telephone – call 0844 557 8321, enter the reference number from your allpay card and follow the instructions (or call this office on 781 1884 for a note of your reference number). This service is available 24 hours a day, 7 days a week.

By voluntary wage deduction (by prior agreement with your employer)

Internet Banking: Wellhouse Housing Association / Sort Code: 82 64 28 / Account Number: 40086946

Allpay App – The app is available to download for free from Apple or Android smartphones. Visit [www.allpay.net/app](http://www.allpay.net/app) for more information

Text Messaging – Use your Allpay card and Debit card to register at [www.allpayments.net/textpay/login.aspx](http://www.allpayments.net/textpay/login.aspx)

If you are in receipt of Income Support/Job Seekers Allowance/Employment Support allowance and in receipt of full housing benefit you may qualify for an arrears direct payment from DWP

**If you wish to discuss these options further or require your tenant or allpay reference number to set your preferred alternative please call us on 0141 781 1884 and one of our housing staff will be able to assist you.**