

Assurance Statement 2022

Wellhouse Housing has appropriate assurance that we:

- Comply with the regulatory requirements as set out in Chapter 3 of the Regulatory framework.
- Comply with the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.
- Comply with relevant legislative duties.
- Comply with the Scottish Housing Regulator's Standards of Governance and Financial Management.

The Association's Management Committee assesses compliance against these requirements on a quarterly basis and considers detailed evidence, together with customer feedback, as part of this assessment. This evidence bank, based upon an excel toolkit with hyperlinks, is held in digital form in the office of Wellhouse Housing Association.

In order to remain compliant, the Association will be focusing on the following areas during the coming year:

- Improving resident participation, beyond the governing body and Customer Opinion Panel level, whilst noting recent improvements
- Working toward full compliance with human rights and equalities requirements by, particularly in relation to data collection, following an independent report from an external consultant
- Mitigate the impact of the cost of living crisis and deliver our income advice service accordingly;
- Carrying out a risk assessment in relation to the impact of the rent freeze and eviction moratorium

The governing body does not deem these to be material non-compliance issues and we are therefore confident that we are **compliant** with the standards noted above. This Assurance Statement was approved by the Association's Management Committee at its meeting on 26 October 2022.



Signed by:

Maureen Morris, Chair